#### Australian Public Service

### Employee Census 2022 9 May -10 June



# Highlights Report APS Overall (excl. non-APS)



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#### RESPONSES:

120,662 of 145,051

#### **RESPONSE RATE:**

83%



### **EXPLORING YOUR RESULTS**



Take time to understand your report. Consider your response rate to determine how representative your results are of the views of your colleagues.



Most questions in this report have information about the proportion of colleagues responding positively, neutrally or negatively.



Identify the areas where you are performing well. These will tend to be high results which are notably above any comparative results. Celebrate these results.



Identify areas that need improvement. These will be the lower results, and/or those which are scoring notably below your comparators.



Generally a difference of -/+ 5 percentage points is worthy of attention, but the size of the group is important. Changes in small groups can be unreliable.

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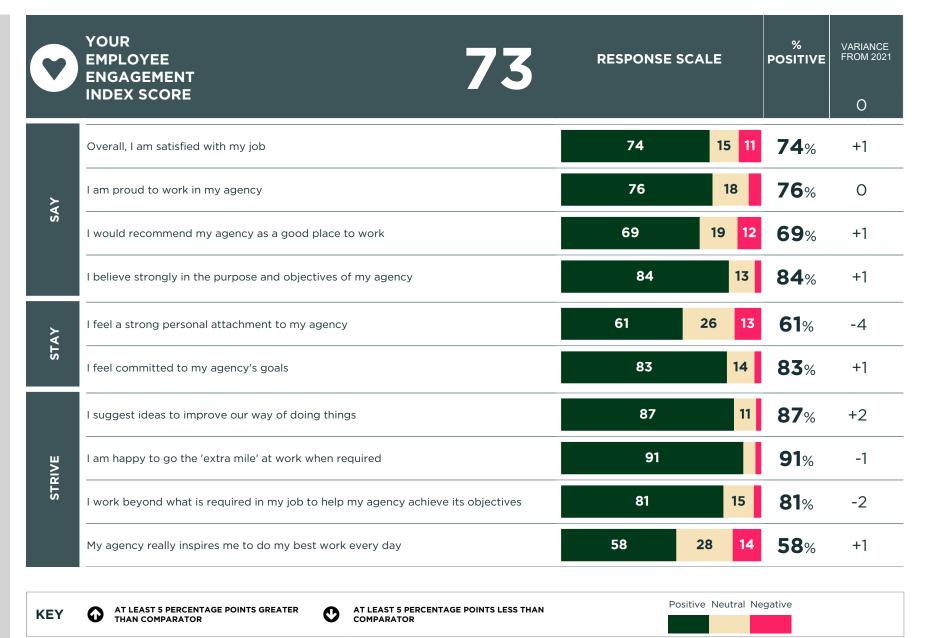
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### **EMPLOYEE ENGAGEMENT: SAY, STAY, STRIVE**



#### HOW ENGAGED IS YOUR TEAM?

EMPLOYEE
ENGAGEMENT IS MORE
THAN SIMPLY JOB
SATISFACTION OR
COMMITMENT TO AN
ORGANISATION. IT IS
THE EXTENT TO
WHICH EMPLOYEES
ARE MOTIVATED,
INSPIRED AND
ENABLED TO IMPROVE
AN ORGANISATION'S
OUTCOMES.



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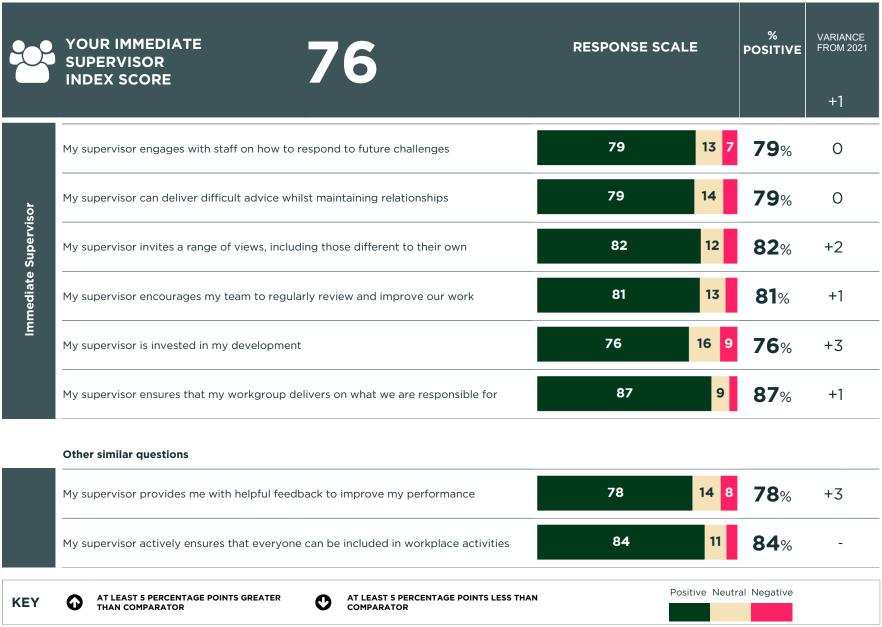
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### **LEADERSHIP - IMMEDIATE SUPERVISOR**



## IMMEDIATE SUPERVISOR

THE IMMEDIATE SUPERVISOR SCORE ASSESSES HOW EMPLOYEES VIEW THE LEADERSHIP BEHAVIOURS OF THEIR IMMEDIATE SUPERVISOR IN LINE WITH THE APS LEADERSHIP CAPABILITY FRAMEWORK.



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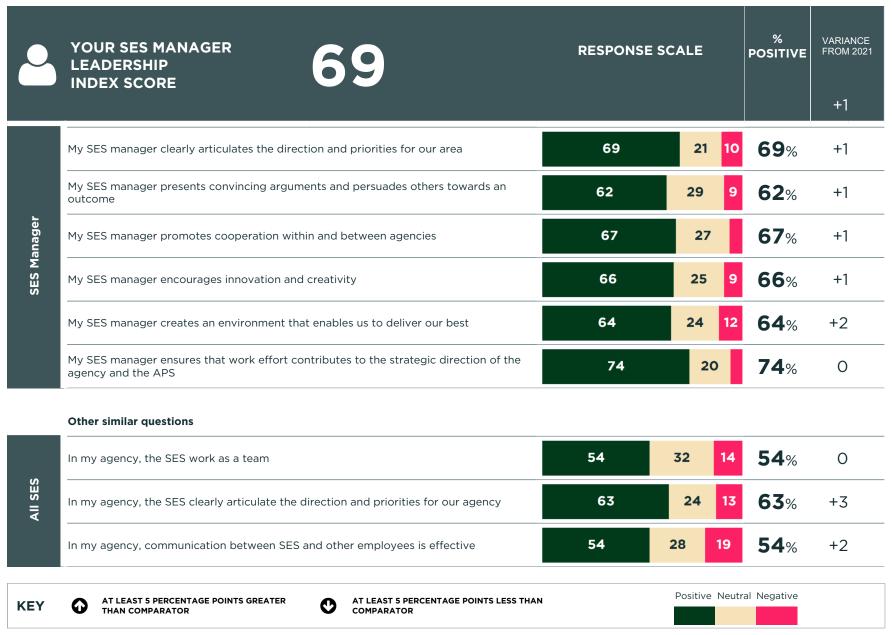


### **LEADERSHIP - SES MANAGER**



#### SES MANAGER

THE SES MANAGER SCORE ASSESSES HOW EMPLOYEES VIEW THE LEADERSHIP BEHAVIOURS OF THEIR IMMEDIATE SES MANAGER IN LINE WITH THE APS LEADERSHIP CAPABILITY FRAMEWORK.



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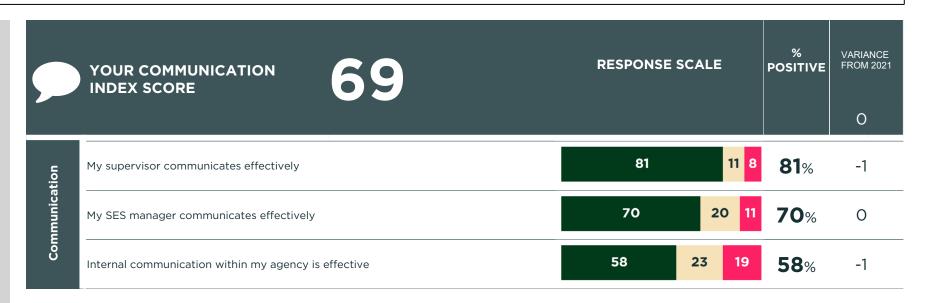


### **COMMUNICATION AND CHANGE**



#### **COMMUNICATION**

THE
COMMUNICATION
SCORE MEASURES
COMMUNICATION
AT THE INDIVIDUAL,
GROUP AND
AGENCY LEVEL.



#### **CHANGE**

EFFECTIVE
COMMUNICATION IS
AN IMPORTANT
PART OF ANY
CHANGE PROCESS.
NOTE THESE
QUESTIONS DO NOT
CONTRIBUTE TO
THE ABOVE INDEX
SCORE.

#### Other similar questions

Change



KEY 

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative Comparator

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### **WORKPLACE CONDITIONS**

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2021
My job gives me opportunities to utilise my skills	79 12 9	<b>79</b> %	-5♥
I have a choice in deciding how I do my work	64 23 13	64%	+2
Where appropriate, I am able to take part in decisions that affect my job	70 16 14	<b>70</b> %	+2
I am clear what my duties and responsibilities are	80 16	80%	+2
I am satisfied with the recognition I receive for doing a good job	67 18 15	<b>67</b> %	+1
I am fairly remunerated (e.g. salary, superannuation) for the work that I do	61 16 23	61%	-5♥
I am satisfied with my non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)	76 12 12	<b>76</b> %	0
I am satisfied with the stability and security of my job	81 10 <mark>10</mark>	81%	+2
I am confident that if I requested a flexible work arrangement, my request would be given reasonable consideration	78 11 11	<b>78</b> %	+3

KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative

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### **WORKPLACE CONDITIONS**

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2021
I feel a strong personal attachment to the APS	62 27 11	<b>62</b> %	0
I understand how my role contributes to achieving an outcome for the Australian public	92	92%	+2
I believe strongly in the purpose and objectives of the APS	85 13	85%	+3
	RESPONSE SCALE	%	VARIANCE FROM 2021
What best describes your current workload?  Well above capacity - too much work		23%	-1
Slightly above capacity – lots of work to do		41%	0
At capacity - about the right amount of work to do		29%	+1
Slightly below capacity - available for more work		6%	0
Well below capacity – not enough work		1%	0

AT LEAST 5 PERCENTAGE POINTS LESS THAN

COMPARATOR

Australian Government
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Positive Neutral Negative

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AT LEAST 5 PERCENTAGE POINTS GREATER THAN

COMPARATOR

**KEY** 

### **INCLUSION AND FLEXIBLE WORKING**

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2021
My agency supports and actively promotes an inclusive workplace culture	79 14 8	<b>79</b> %	-1
My supervisor actively ensures that everyone can be included in workplace activities	84 11	84%	-
I receive the respect I deserve from my colleagues at work	82 14	82%	+1
	RESPONSE SCALE	%	VARIANCE FROM 2021
Do you currently access any of the following flexible working arrangements? [Multiple Response]  Part time		14%	0
Flexible hours of work		26%	-2
Compressed work week		<b>3</b> %	0
Job sharing		0%	0
Working away from the office/working from home		<b>55</b> %	+90
None of the above		<b>27</b> %	-7♥
KEY  AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR  AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR	Positive Neutral Ne	gative	

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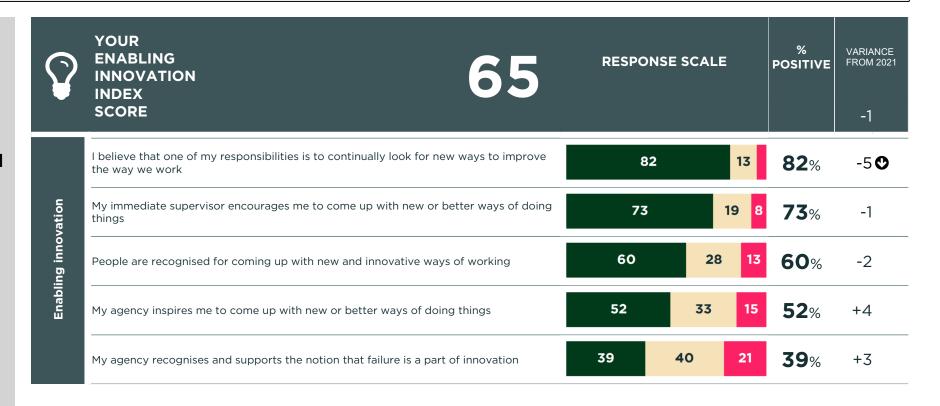
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### **ENABLING INNOVATION**



# **ENABLING INNOVATION**

THE INNOVATION SCORE ASSESSES BOTH WHETHER EMPLOYEES FEEL WILLING AND ABLE TO BE INNOVATIVE, AND WHETHER THEIR AGENCY HAS A CULTURE WHICH ENABLES THEM TO BE SO.



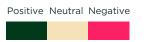
**KEY** 



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





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### WELLBEING POLICIES AND SUPPORT



#### **WELLBEING**

THE WELLBEING SCORE PROVIDES A MEASURE OF THE PRACTICAL AND CULTURAL ELEMENTS THAT ALLOW FOR A SUSTAINABLE AND HEALTHY WORKING ENVIRONMENT.



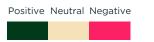
KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





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### **WELLBEING**

	RESPONSE SCALE	%	VARIANCE FROM 2021
How often do you find your work stressful?			
Always		<b>5</b> %	-1
Often		26%	-2
Sometimes		50%	+2
Rarely		18%	+2
Never		<b>2</b> %	0
o what extent is your work emotionally demanding?			
To a very large extent		<b>7</b> %	-1
To a large extent		21%	-2
Somewhat		<b>39</b> %	-1
To a small extent		24%	+2
To a very small extent		9%	+2

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR





### **WELLBEING**

	RESPONSE SCALE	%	VARIANCE FROM 2021
I feel burned out by my work			
Strongly agree		8%	-1
Agree		24%	0
Neither agree nor disagree		<b>32</b> %	0
Disagree		29%	+1
Strongly disagree		<b>7</b> %	0
In general, would you say that your health is:			
Excellent		10%	-2
Very good		<b>34</b> %	-1
Good		<b>38</b> %	+2
Fair		15%	+1
Poor		<b>3</b> %	0

KEY



0



### **PERFORMANCE**

	RESPONSE SCALE	%	VARIANCE FROM 2021
In the last month, please rate your workgroup's overall performance			
Excellent		28%	+1
Very good		<b>55</b> %	0
Average		15%	-1
Below average		<b>2</b> %	0
Well below average		1%	0
In the last month, please rate your agency's success in meeting its goals and objectives			
Excellent		16%	+1
Very good		<b>55</b> %	-1
Average		24%	0
Below average		4%	0
Well below average		2%	0

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR







### **PERFORMANCE**

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2021
My workgroup has the appropriate skills, capabilities and knowledge to perform well	80 12	80%	-1
My workgroup has the tools and resources we need to perform well	62 17 21	<b>62</b> %	-2
The people in my workgroup use time and resources efficiently	77 14 8	<b>77</b> %	0
My workgroup can readily adapt to new priorities and tasks	85 10	85%	-1
The people in my workgroup cooperate to get the job done	89 7	89%	+2

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



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### **RETENTION**

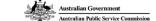


EMPLOYEES WHO
INDICATED THAT THEY
WANTED TO LEAVE
THEIR CURRENT
POSITION AS SOON AS
POSSIBLE OR WITHIN
THE NEXT 12 MONTHS
WERE ASKED WHAT
THEIR PLANS WERE.

	RESPONSE SCALE	%	VARIANCE FROM 2021
Which of the following statements best reflects your current thoughts about w	orking in your current position?		
I want to leave my position as soon as possible		9%	-1
I want to leave my position within the next 12 months		23%	+1
I want to stay working in my position for the next one to two years		<b>37</b> %	+1
I want to stay working in my position for at least the next three years		<b>30</b> %	-2
What best describes your plans involved with leaving your current position?			
I am planning to retire		6%	0
I am pursuing another position within my agency		40%	-1
I am pursuing a position in another agency		25%	0
I am pursuing work outside the APS		13%	+1
It is the end of my non-ongoing, casual or contracted employment		4%	0
Other		12%	0



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR



**KEY** 

### **RETENTION**



**EMPLOYEES WERE** ALSO ASKED FOR THE PRIMARY REASON BEHIND THEIR DESIRE TO LEAVE AND COULD SELECT ONE RESPONSE FROM A LIST OF ITEMS.

ONLY THE FIVE **REASONS FOR** LEAVING WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES, WORK UNITS AND WITH RESULTS FOR THE APS OVERALL.

RESPONSE SCALE	%	VARIANCE FROM 2021
What is the primary reason behind your desire to leave your current position? (5 highest responses):		
I wish to pursue a promotion opportunity	<b>17</b> %	-
I am looking to further my skills in another area	12%	-
I want to try a different type of work or I'm seeking a career change	11%	-
Other	<b>7</b> %	-
I can receive a higher salary elsewhere	<b>6</b> %	-

**KEY** 



AT LEAST 5 PERCENT AT LEAST 5 PERCENTAGE POINTS GREATER



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

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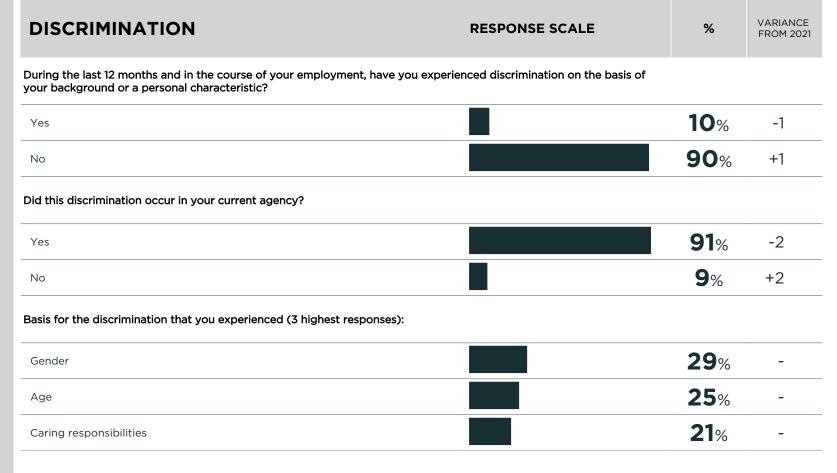


### **UNACCEPTABLE BEHAVIOUR**



EMPLOYEES WHO HAD PERCEIVED DISCRIMINATION IN THE LAST 12 MONTHS IN THE COURSE OF THEIR EMPLOYMENT WERE ASKED WHAT THE BASIS WAS FOR THE DISCRIMINATION. EMPLOYEES COULD SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS.

ONLY THE THREE
TYPES OF
DISCRIMINATION WITH
THE HIGHEST
PROPORTION OF
RESPONSES ARE
PRESENTED HERE.
THESE MAY VARY
BETWEEN AGENCIES,
WORK UNITS AND
WITH RESULTS FOR
THE APS OVERALL.



**KEY** 



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR



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### **UNACCEPTABLE BEHAVIOUR**



EMPLOYEES WHO
PERCEIVED
HARASSMENT OR
BULLYING IN THE LAST
12 MONTHS WERE
ASKED WHAT TYPE OF
HARASSMENT OR
BULLYING THEY
EXPERIENCED.
EMPLOYEES COULD
SELECT ONE OR MORE
RESPONSES FROM A
LIST OF ITEMS.

ONLY THE THREE
OPTIONS WITH THE
HIGHEST PROPORTION
OF RESPONSES ARE
PRESENTED HERE.
THESE MAY VARY
BETWEEN AGENCIES,
WORK UNITS AND
WITH RESULTS FOR
THE APS OVERALL.

ing the last 12 months, have you been subjected to harassment or bullying in yo	our current workplace?		
s		10%	-2
		85%	+3
ot sure		5%	-1
nes of harassment or bullying experienced (3 highest responses):			
erbal abuse (e.g. offensive language, derogatory remarks, shouting or reaming)		42%	-
terference with work tasks (e.g. withholding needed information, undermining sabotage)		40%	-
appropriate and unfair application of work policies or rules (e.g. performance anagement, access to leave, access to learning and development)		<b>31</b> %	-
you report the harassment or bullying?			
eported the behaviour in accordance with my agency's policies and procedures	5	34%	0
was reported by someone else		<b>7</b> %	0
id not report the behaviour		59%	0

THAN COMPARATOR

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COMPARATOR

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### **UNACCEPTABLE BEHAVIOUR**



EMPLOYEES WHO
INDICATED THAT THEY
HAD WITNESSED
POTENTIAL CORRUPT
BEHAVIOUR WERE
ASKED TO DESCRIBE
THE BEHAVIOUR.
EMPLOYEES COULD
SELECT ONE OR MORE
RESPONSES FROM A
LIST OF ITEMS.

ONLY THE THREE
TYPES OF CORRUPT
BEHAVIOURS WITH
THE HIGHEST
PROPORTION OF
RESPONSES ARE
PRESENTED HERE.
THESE MAY VARY
BETWEEN AGENCIES
AND WITH RESULTS
FOR THE APS
OVERALL.

CORRUPTION	RESPONSE SCALE	%	VARIANCE FROM 2021
	duties, in the last 12 months have you witnessed another A you consider may be serious enough to be viewed as corr		
Yes		<b>3</b> %	-1
No		91%	+2
Not sure		4%	-1
Would prefer not to answer		2%	0
Cronyism-preferential treatment of friends, such as a without proper regard to merit  Nepotism-preferential treatment of family members, positions without proper regard to merit	such as appointing them to	63% 26%	-
Acting (or failing to act) in the presence of an undisconding to act) and the presence of an undisconding to act) in the presence of an undisconding to act) and the presence of an undisconding to act and the presence of act and t	closed conflict of interest	19%	-
I reported the behaviour in accordance with my ager	ncy's policies and procedures	20%	0
It was reported by someone else		16%	+1
I did not report the behaviour		64%	-1
KEY	AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR	AT LEAST 5 F	PERCENTAGE PO PR

2022 APS Employee Census PAGE 20.



### **DEMOGRAPHICS**

	RESPONSE SCALE	%	VARIANCE FROM 2021
How do you describe your gender?			
Man or male		<b>37</b> %	0
Woman or female		<b>59</b> %	+1
Non-binary		0%	0
I use a different term		0%	0
Prefer not to say		<b>3</b> %	0
Do you identify as an Australian Aboriginal and/or Torres Strait Islander person?			
Yes		4%	0
No		96%	0
Do you have an ongoing disability?			
Yes		10%	+1
No		90%	-1

**KEY** 

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

0



### **DEMOGRAPHICS**

	RESPONSE SCALE	%	VARIANCE FROM 2021
Do you have carer responsibilities?			
Yes		<b>42</b> %	+2
No		<b>58</b> %	-2
Do you identify as Lesbian, Gay, Bisexual, Transgender and/or gender diverse, Intersex, Queer, Questioning and/or Asexual (LGBTIQA+)?			
Yes		8%	+1
No		92%	-1
In which country were you born?			
Australia		<b>77</b> %	+2
Other country		<b>23</b> %	-2
Do you speak a language other than English at home?			
No, English only		80%	+1
Yes, other		20%	-1

AT LEAST 5 PERCENTAGE POINTS GREATER THAN

COMPARATOR

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AT LEAST 5 PERCENTAGE POINTS LESS THAN

COMPARATOR

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**KEY** 

### TIME TO TAKE ACTION

CELEBRATE	Q INVESTIGATE FURTHER WITH OUR TEAMS	<u>~</u>
What things do we do well?	Are there any other opportunities coming out of the results that we want to explore further?	Areas we need to focus of plans:
THINK ABOUT HOW WE CAN BUILD ON OUR STRENGTHS AND LEARN FROM WHAT WE ARE GOOD AT.	HOW COULD WE INVESTIGATE? THROUGH LOOKING AT THE DATA IN MORE DETAIL OR THROUGH DISCUSSIONS WITH STAFF?	WHAT ARE THE KEY THINGS WE NEED THERE BETTER?

<u>~</u>	OPPORTUNITIES
Areas we ne plans:	eed to focus on and turn into action



#### **USE THIS PAGE TO START YOUR** LOCAL **ACTION PLANS**

**IDENTIFY AREAS TO** CELEBRATE, **OPPORTUNITIES FOR** IMPROVEMENT AND AREAS WHICH YOU NEED TO INVESTIGATE FURTHER.

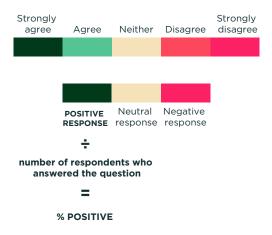
PRIORITISE 3 AREAS TO TAKE FORWARD

	PRIORITISE 3 AREAS FOR ACTION	TIMESCALES	OWNER	RESOURCES REQUIRED	TARGET/SUCCESS MEASURE
1					
2					
3					

### **GUIDE TO THIS REPORT**

#### % POSITIVE

WHERE RESULTS ARE SHOWN AS POSITIVE PERCENTAGES (% POSITIVE), THESE ARE CALCULATED BY ADDING TOGETHER POSITIVE RESPONSES ("STRONGLY AGREE" + "AGREE") AND DIVIDING BY THE NUMBER OF RESPONDENTS WHO ANSWERED THE QUESTION.



#### **ROUNDING**

RESULTS ARE PRESENTED AS WHOLE NUMBERS FOR EASE OF READING, WITH ROUNDING PERFORMED AT THE LAST STAGE OF CALCULATION FOR MAXIMUM ACCURACY. VALUES FROM X.00 TO X.49 ARE ROUNDED DOWN AND VALUES FROM X.50 TO X.99 ARE ROUNDED UP. THEREFORE IN SOME INSTANCES, RESULTS MAY NOT TOTAL 100%.

	STRONGLY AGREE	AGREE	NEITHER	DISAGREE	STRONGLY DISAGREE	TOTAL
NUMBER OF RESPONSES	151	166	176	96	24	613
PERCENTAGE	24.63%	27.08%	28.71%	15.66%	3.92%	100%
ROUNDED PERCENTAGE	25%	27%	29%	16%	4%	101%
NUMBER OF POSITIVE	151 + 166 = 317					
% POSITIVE	317 ÷ 613 = 52%					

#### **ANONYMITY**

IT IS ENGINE'S PRACTICE NOT TO DISPLAY THE RESULTS OF GROUPS OF RESPONDENTS TO THE EXTENT WHERE THE ANONYMITY OF INDIVIDUALS MAY BE COMPROMISED. RESULTS WILL NOT BE SHOWN WHERE THERE ARE LESS THAN 10 RESPONDENTS IN A GROUP.

# COMPARISONS WITH RESULTS FROM PREVIOUS YEARS

THE METHOD OF ANALYSING AND REPORTING SPECIFIC RESULTS MAY BE PERIODICALLY REVIEWED AND REVISED. SUCH IMPROVEMENTS ARE APPLIED TO CURRENT DATA AND THAT OF PREVIOUS YEARS. FOR THIS REASON THE CURRENT REPORT IS ALWAYS THE MOST ACCURATE DATA SOURCE FOR APS EMPLOYEE CENSUS RESULTS, INCLUDING COMPARISONS WITH TIME SERIES DATA.

